AITRUST · A RECORDED RUN ON SYNTHETIC DATA

Sample work result of an AI digital worker

A real result from the AiTrust application, synthetic data

The document shows a result generated in the AiTrust application in a controlled scenario on synthetic data. It is not a report from a deployment at a client and not evidence of such a deployment.

Scenario

TASK

Preparing a reply to a customer complaint whose content includes an e-mail address, a phone number and an account number for a refund.

AI DIGITAL WORKER

In the application it operates as the agent PM Orchestrator, selected in the conversation.

MODEL

The setting “Auto (wg polityki)”, that is, the model is chosen by the organization’s policy.

DATA

A demo account and synthetic data. The shots come from one recorded run, the same one shown on the /en/platform page.

Check before sending

Before sending, AiTrust showed what the model would see. The detected identifiers were replaced with tags, and the rules gave the content zone D with the Redact decision, that is, restricting the content. The user chose to send the masked version.

VERSION SENT TO AI (AS RECORDED IN THE PANEL, IN POLISH)

Przygotuj odpowiedz na reklamacje klienta. Dane kontaktowe zgloszenia: e-mail [EMAIL], telefon [PHONE], rachunek do zwrotu [IBAN].

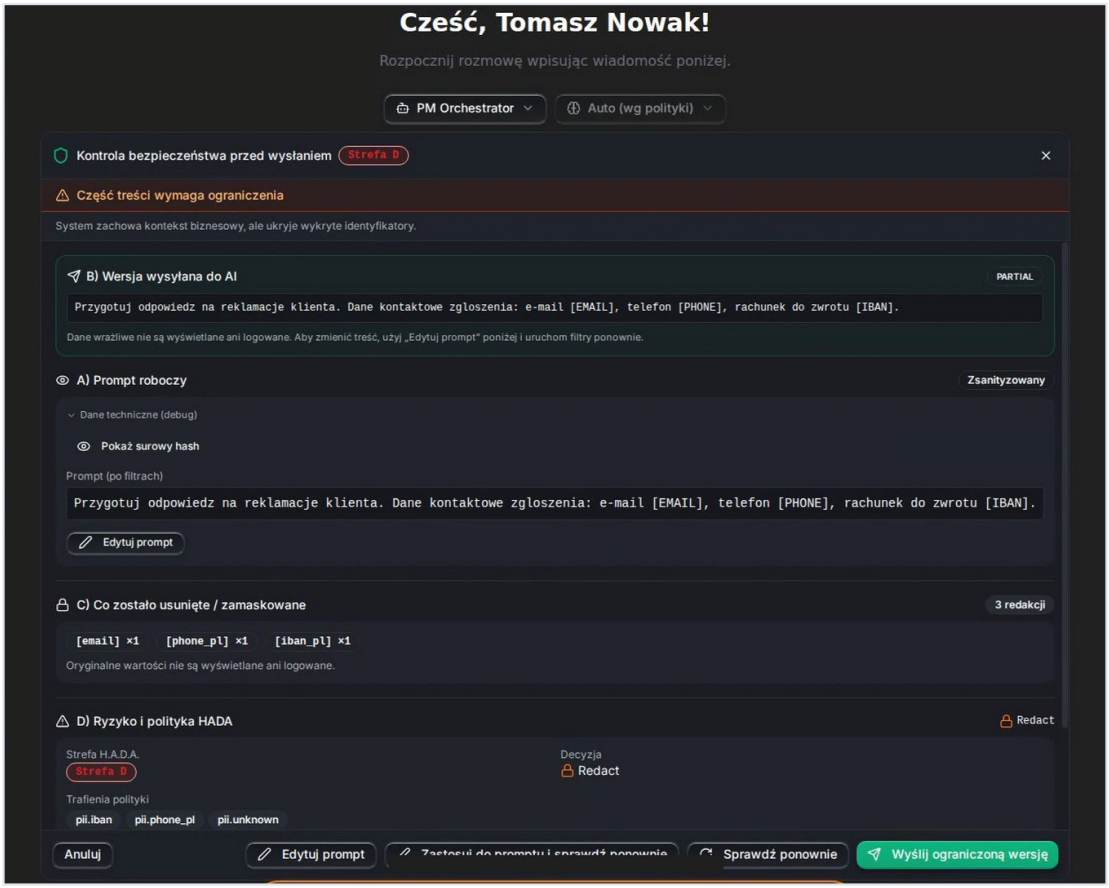
MASKED ITEMS

[email] ×1, [phone_pl] ×1, [iban_pl] ×1, 3 redactions in total

ZONE AND DECISION

Zone D, Redact decision. Policy matches pii.iban, pii.phone_pl, pii.unknown.

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The real “Kontrola bezpieczeństwa przed wysłaniem” (pre-send safety check) screen from the recorded run, synthetic data.

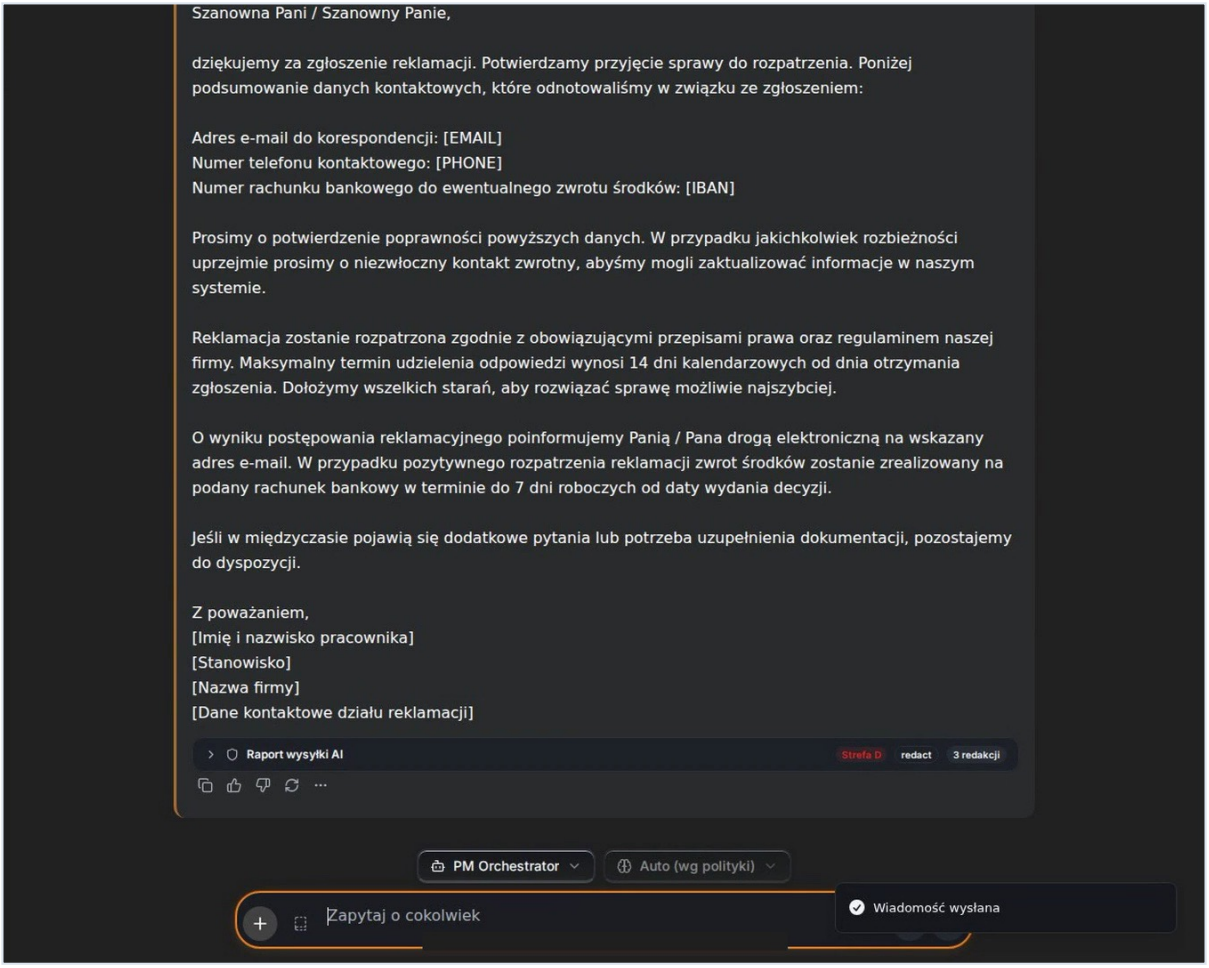
Result

The model prepared a draft reply. The customer’s contact details stayed as tags in it, because the model never received them. Below is an English translation for reading; the original result is in Polish, as shown on the screen.

> Dear Sir or Madam,
>
> thank you for submitting the complaint. We confirm that the matter has been accepted for consideration. Below is a summary of the contact details we recorded in connection with the complaint:
>
> E-mail address for correspondence: [EMAIL]
> Contact phone number: [PHONE]
> Bank account number for a possible refund: [IBAN]
>
> Please confirm that the above details are correct. If there are any discrepancies, please contact us without delay so that we can update the information in our system.

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> The complaint will be considered in accordance with the applicable law and the terms of our company. The maximum time for a reply is 14 calendar days from the date the complaint is received. We will do our best to resolve the matter as quickly as possible.
>
> We will inform you of the outcome of the complaint procedure electronically at the e-mail address provided. If the complaint is upheld, the refund will be made to the bank account provided within 7 working days of the date of the decision.
>
> If further questions arise or the documentation needs to be completed in the meantime, we remain at your disposal.
>
> Yours faithfully,
> [Employee name]
> [Position]
> [Company name]
> [Contact details of the complaints department]



The real result screen with the “Raport wysyłki AI” (AI send report) bar, zone D, redact, 3 redactions. Synthetic data.

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What this example shows and what it does not

- It shows that the detected identifiers did not reach the model and that a person decided to send the masked version.
- It shows that an AI send report with the zone, the decision and the number of redactions is created with the result.
- It does not prove that every category of data will be recognized. The scope of detection depends on the configuration.
- The result is a draft to be assessed. A person approves the substance, the deadlines and the decision to send the reply to the customer.

All shots come from one recorded run on synthetic data. They show how the interface behaves in this example and configuration. The scope of control in other processes depends on the deployment.

Record

DOCUMENT RECORD

Sample work result of an AI digital worker

VERSION AND DATE

1.0 · November 8, 2026

PUBLISHER AND SUPPLIER OF AITRUST

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REGISTRATION DATA

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SOURCE OF THE CONTENT

A recorded run in the AiTrust application on synthetic data, published at www.aitrust.pl/en/platform#przebieg.

NATURE OF THE DOCUMENT

Information material. It is not legal advice. The terms of cooperation are set out in an individual offer.